

Whozz Calling?™ 2, 4 & 8 Deluxe

Installation Guide for Ethernet Output Models

[V4.1 - 10/30/2022]

The Whozz Calling? Deluxe model is capable of capturing all details of inbound and outbound calls. It sends data via a UDP broadcast to all devices within the subnet to which it is connected.

It collects call data from analog telephone lines directly from the phone company, or an analog converter installed by your service provider. It should not be connected to extension lines coming from a telephone switch (PABX). Whozz Calling? devices are not compatible with VoIP phone service.

Connection to Phone Lines

Most phone cords have 4 wires so they can carry two phone lines. Modular jacks can be wired for either a single phone line or two phone lines. Your exact connections to the Whozz Calling? unit will depend on how your phone jacks are wired. Whozz Calling? Deluxe units accommodate either single line phone cords, or dual line phone cords.



Connect using only 4 wire phone cords

It is strongly recommended that the Whozz Calling? unit be connected in parallel with your existing phone lines using modular splitters. A parallel connection uses only the input ports on the unit. This connection type allows for the unit to be easily removed from the circuit for troubleshooting and/or repair without affecting the telephone call path.

You can connect phone lines in series such that they pass through the unit using the input and output ports, but this is not the recommended connection and is only required in special circumstances.



Parallel Connections

Parallel Telephone Connections

1. Unplug the telephone cord from the wall jack or modem
2. Insert an unmarked modular splitter into the jack.
3. Connect the telephone cord into one side on the splitter outlet. Check your phone for dial tone.
4. Connect another phone cord from the other splitter outlet into the unit port marked "L1 or L1/L2, IN".
5. If the wall or modem jack is wired for 2 phone lines, then the LEDs on both Line 1 and Line 2 will light solid.



If both LEDs are solid on, DO NOT connect a phone cord to the L2 port.



Connect to this jack first

6. If only Line 1 LED comes on solid, then locate the jack for Line 2.
7. Using an additional splitter, split Line 2 the same way as Line 1. Connect a phone cord to "**L2, IN**"
8. If applicable, perform the same steps for Line 3, Line 4, etc.

Note: On 4-Line models, port 1 and port 3 can accept either single or dual line phone cords, while port 2 and port 4 can only accept single line phone cords.

Ethernet Connection

Connect the Ethernet port of the Whozz Calling? unit to the same network as the devices used for displaying Caller ID popup screens. In other words, connect to either the router used for these devices or a network switch connected to the LAN side of this same router.

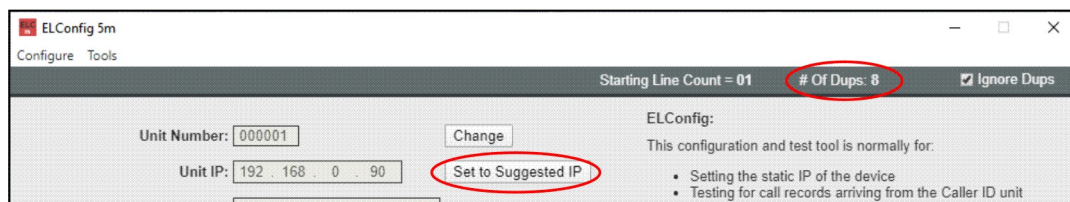
The Whozz Calling? device uses a static IP address. The default address is **192.168.0.90**. You may have to change the static IP address if the default address does not match your IP scheme or if another network device might be assigned to the same IP address via DHCP.

To change the static IP address, or set other parameters such as duplicates for wireless devices, use our **Ethernet Link Config 5m** tool (ELConfig) located at:

URL: CallerID.com/Diagnostic_Tools.php?tab=Ethernet

Navigate: **CallerID.com** ⇒ **Support** ⇒ **Diagnostic Tools** ⇒ (Tab) **Ethernet Whozz Calling?**

Run ELConfig on either a PC or MAC connected to the same subnet as the devices used for displaying Caller ID popup screens. Make sure the popup software is not running on the computer running ELConfig. After a connection has been established, change the IP address to the suggested IP address.



Note: If you are running wireless devices displaying Caller ID records, the "Set Duplicate Call Records" should be set to 8. Use the menu selection: **Configure** ⇒ **Set Duplicate Call Records**.

Mounting Hardware

Remove the two Phillips head screws on the bottom of the enclosure. Attach the plastic bracket to the unit using the same screws. Mount to wall using appropriate hardware.