

Whozz Calling?™ 2, 4 & 8 Basic

Installation Guide for Ethernet Output Models

[V4.1 - 12/10/2021]

The Whozz Calling? Basic model captures inbound Caller ID information and sends data via a UDP broadcast to all devices within the subnet to which it is connected.

The unit collects call data from analog telephone lines directly from the phone company, or an analog converter installed by your service provider. It should not be connected to extension lines coming from a telephone switch (PABX). Whozz Calling? devices are not compatible with VoIP phone service.

Connection to Phone Lines

Most phone cords have 4 wires so they can carry two phone lines. Modular jacks can be wired for either a single phone line or two phone lines. Depending on how your phone jacks are wired, you will use either modular Duplicators or Splitters to connect the unit in parallel with phone lines.

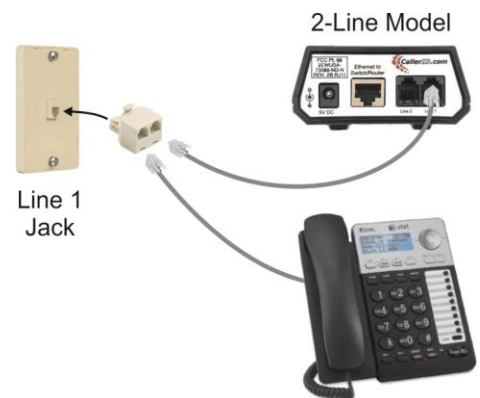


4-wire phone cords
can connect
2 phone lines

Scenario 1: **Modular Jack wired for only 1 phone line.**
(Phone cord carries only 1 phone line.)



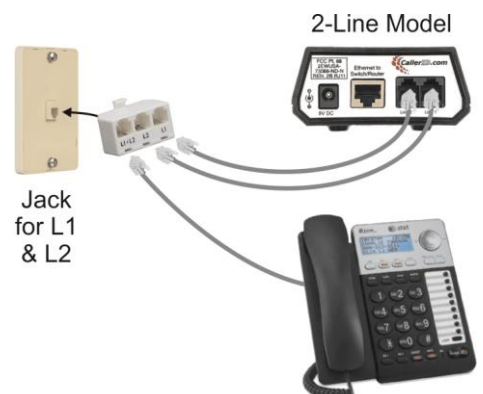
1. Unplug the telephone cord for Line 1 from the wall jack or modem.
2. Insert an unmarked modular Duplicator into the jack.
3. Connect the telephone back to one side of the Duplicator outlet. Check your phone for dial tone.
4. Connect another phone cord from the other Duplicator outlet into the Whozz Calling? unit "L1" port.
5. If needed, use additional Duplicators to connect more lines in the same manner.



Scenario 2: **Modular Jack wired for 2 phone lines.**
(Phone cord carries 2 phone lines.)



1. Unplug the telephone cord for Lines 1&2 from the wall jack or modem
2. Insert a 3-way modular Splitter marked " L1+L2 L2 L1 " into the jack.
3. Connect the telephone to the L1+L2 output of the Splitter. Check your phone for dial tone on both lines.
4. Connect phone cords from Splitter output L1 and L2 to the Caller ID unit ports L1 and L2, respectively.
5. If needed, use additional Splitters to connect more lines in the same manner (e.g., lines 3 & 4 on a 4-line system).



Ethernet Connection

Connect the Ethernet port of the Whozz Calling? unit to the same network as the devices used for displaying Caller ID popup screens. In other words, connect to either the router used for these devices or a network switch connected to the LAN side of this same router.

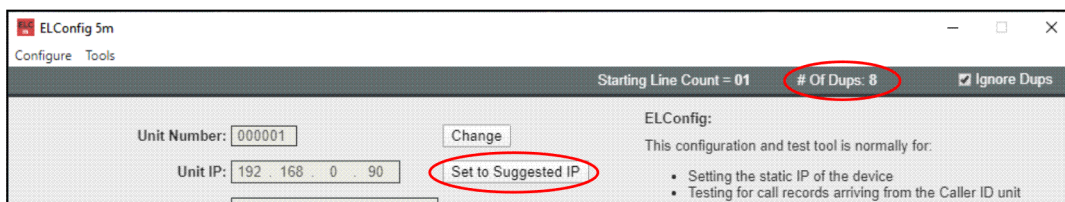
The Whozz Calling? device uses a static IP address. The default address is 192.168.0.90. You may have to change the static IP address if the default address does not match your IP scheme or if another network device might be assigned to the same IP address via DHCP.

To change the static IP address, or set other parameters such as duplicates for wireless devices, use our Ethernet Link Config 5m tool (ELConfig) located at:

URL: CallerID.com/Diagnostic_Tools.php?tab=Ethernet

Navigate: CallerID.com ⇒ Support ⇒ Diagnostic Tools ⇒ (Tab) Ethernet Whozz Calling?

Run ELConfig on either a PC or MAC connected to the same subnet as the devices used for displaying Caller ID popup screens. Make sure the popup software is not running on the computer running ELConfig. After a connection has been established, change the IP address to the suggested IP address.



Note: If you are running wireless devices displaying Caller ID records, the "Set Duplicate Call Records" should be set to 8. Use the menu selection: Configure ⇒ Set Duplicate Call Records.

Additional Information

1. In most cases, all DIP switch settings on the front of the unit should be in the down position with the following exception:
UK, EU, and any other countries using ETSI FSK signaling: DIP# 4 up, all others down.
2. The 3-way modular Splitter specified for connections in the above Scenario 2 are not unmarked 3-way Duplicators sold at local retail stores. Splitters must be marked "L1+L2 L2 L1". They can be found on-line at Amazon and other web sites using a search term similar to "L1 + L2 Telephone Splitter".



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Complete manuals can be found here:
www.CallerID.com/Product_Manuals.php
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