

## Vertex Installation with Fidelity SkyTalk & Papa John's

1. The Caller ID feature must be turned on in the Papa John's Focus software *before* installation.  
**The server must be re-booted for the Caller ID module to take effect.** Allow 4 minutes after re-boot for the Focus software to send TCP signals.
2. Study the diagram below and completely understand the connections before proceeding.
3. Make Vertex Ethernet connections when no VoIP calls are in progress and internet traffic is at a minimum.
4. Verify that the 4 position DIP switch on the rear of the Vertex is set to the following:  
Dip #1-3 - Down  
Dip #4 - Up
5. Power on the Vertex unit. Make sure all 3 Amber LEDs are lit on the Vertex front panel. If not, contact your Sky Talk representative.
6. The Vertex will take as long as 1 minute to sync with the Caller ID TCP module. Once synced, the Power LED will flash very rapidly.
7. Make an Inbound call. The Vertex power light should stop flashing rapidly. If the power LED continues to flash rapidly, make another inbound call.
8. The power light will go off momentarily, then flash slowly, then come on steady. Once the Vertex Power light comes back on and remains steady, the unit is ready for operation. This can take up to 1 minute.
9. Make a inbound test call to verify that the Caller ID information shows up in the Focus POS.

